

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 12th day of March' 2021
C. G. No: 11 /2020-21/Ongole Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Y.Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K. Subba Rao,
M/s. Sai Ganesh Exports,
Gundlapalli,
Maddipadu(M),
Prakasam Dt.

Complainant

AND

1. Assistant Accounts Officer/ERO/Ongole Rural
2. Deputy Executive Engineer/O/ Ongole Rural-1
3. Executive Engineer/O/Ongole

Respondents

ORDER

1. The case of the complainant is that he is having HT service No. ONG- 617 with 80 KV but they are using only 40 to 60 KV from the beginning. They have also requested from the last 4 years to reduce the load. They have also applied through E- Seva on 10.10.2019. From August'19 they have stopped production due to labour shortage. From that time he is requesting to change HT connection to LT connection. He has received bill for payment due of Rs. 6,42,552/- on 29.02.2020 from APCPDCL. The amount has to be rectified. He had already paid amount upto August'19. They have no capacity to pay minimum bills. Hence their service connection may be changed from HT to LT. They can pay minimum bill in LT connection.
2. Respondent No.3 filed written submission stating that HT service was disconnected for non- payment of regular CC charges on 20.08.2019 and the outstanding arrears as on that date is Rs.2,22,722/-. Complainant applied for

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conversion of HT service into LT service on 10.10.2019, while his service is under disconnection. It was informed to the complainant by Respondent No. 2 and AEE several times for the conversion of HT service, but could not be done till the clearing of pending arrears. Complainant had not paid arrears amount till to date.

3. Respondent No. 3 also filed additional submission on 03.09.2020 stating that Dy.EE/O/ Rural-1/Ongole inspected the service No. ONG - 617 on 27.8.2020 and noticed that the total connected load is 140 HP + 3.5 KW and as per tariff order the connected load of LT service must be 100 HP or below.

In addition to that another LT service No.1297 with HT metering belongs to the same consumer is existing in the same premises in the name of M/s. Sai Ganesh Granites, Gundlapalli with a contracted load of 74 HP. Both the HT ONG -617 and LT service Sc. No. 1297 are being utilizing for same purpose by splitting the units. Dy. Executive Engineer/O/ R-1/Ongole has issued notice to the complainant for merging of both the services into single service connection as per Clause No. 3.5.3 and Clause No. 3.5.4 of GTCS. Hence it is not possible to convert HT service No. ONG -617 into LT service based on the above facts.

4. Dy. Executive Engineer also submitted the particulars of connected load and copy of the notice served on M/s. Sai Ganesh Exports.
5. Personal hearing through Video conferencing was conducted on 26.8.2020 and 15.02.2021. On both the occasions complainant absent.
6. The point for determination is whether the complainant is entitled for deration of load and for conversion of service HT-ONG-617 to LT?

The written submission of EE/O/Ongole shows that the total connected load of the complainant is 140 HP+3.5 KW. The Dy.EE inspected the premises on 27.08.2020 i.e. after complainant presented this complaint and found the total load is 140 HP+3.5 KW. So the total connected load of the complainant is more than 100 HP and he is liable to be billed under HT service only. Respondents also after inspection found another LT service in the same premises and they have also said to have issued notice as per Clause No. 3.5.3 of GTCS.

So, in view of the above facts complainant did not choose to appear before the Forum to substantiate his contention in the complaint, though date of hearing notice was served on him through registered post on 06.02.2021. On the other hand the inspection report of Respondent No.2 coupled with respondent No. 3 clearly shows that complainant is having load of 140 HP+ 3.5 KW and the service is liable to be billed under HT only and he is not curtailed for deration of load.. There are no merits in the complaint.

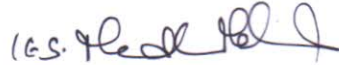
7. Hence the complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 12th March'2021.

Sd/- Member (Finance) Sd/- Member/Technical Sd/- Independent Member Sd/- Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy to the Chairperson/CGRF/APCPDCL/Vijayawada

Copy submitted to the Chairman & Managing Director/APCPDCL/Vijayawada

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.